

Returns

Geneva Lighting offers a 14 day right of return policy to our online customers.

The following conditions apply:

- The purchase was made within the last 14 days online (return freight at the purchasers cost)
- The product is still in its original condition, has its original packaging and has not been installed.
- Proof of purchase

The products can be returned by getting in contact with us at genevalighting@xtra.co.nz

Warranties

All light fixtures have a minimum 12 month warranty, if installed by an electrician, excluding bulbs. Products that have been installed cannot be returned for a 'change of mind' refund.

Installation;

Unless a product is labelled DIY (Do-It-Yourself), all electrical work must be completed by a licensed electrician.